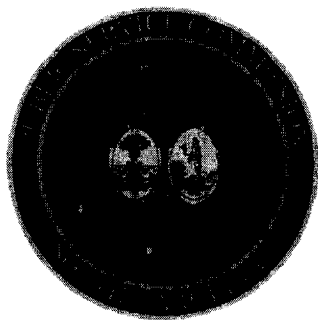


99-467-C



CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Alternative Phone, Inc

QUARTER / YEAR 4TH / 2007

Reporting Month → OCT NOV DEC

Number of South Carolina Customer Access Lines Provided:

via Resale → 43 40 40

via UNE-P → 9 7 4

via Other Methods → _____

Total South Carolina Line Count → 52 47 44

Trouble Reports / Access Line (%) → 0.02% 0.02% 0.02%
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → 100% 100% 100%
(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → 100% 100% 100%
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100% 100% 100%
(Objective: > 85%)

Explanation for Objectives Not Met:

Does your company use its own switching facilities
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Robert Hipke 352-387-1112 roberth@alternativephone.com

100%
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